

Patient Brief Participants

Patient: Maria Boyd, RN

Husband: John Caravello, MD

RN Night Shift: Lisa Mango, RN

RN Day Shift: Margie Boyer, RN

OB: Vanessa Hux, MD

Doula: Kylie Rowlands Perez, RN

Patient Brief

WHY

- To ensure the patient understands what happened to them and is emotionally supported

WHAT

- Short discussion with patient on what occurred and what to expect (recovery and follow up)

WHEN

- After the patient is stable and before discharge

WHERE

- At the bedside (if possible)

WHO

- Provider, RN, patient, support persons(s)

HOW

- Review clinical event (Provider)
- Pause for questions
- Listen to the family/patient & respond to their needs/questions
- Express concerns & offer time for questions for clarity
- Document the discussion as part of plan of care/discharge instructions (Provider)
- Document discussion & reinforce information (RN)
- Notify provider if patient is not clear on events & **plan of care** (RN)
- Utilize skilled communicators/interpreters as appropriate
- Delineate the follow up plan with **written discharge instructions**