

# Broward's Journey Creating a Patient Friendly AVS for OHI 2.0

Samantha Rooney, BSN, RNC- OB, C-EFM

Vida Miller, MSN, RNC- OB



# Broward Health System

- Located in Sunny South Florida, Broward County
- 4 Hospital within the System
  - BHMC & BHCS offer Obstetrical Services
  - BHMC is a designated Level IV Maternal Care
    - births per year 3,000
    - BHCS births per year 1,500
- Broward Health Point
  - Primary care facilities throughout the county
    - 3 current locations for Obstetric Care

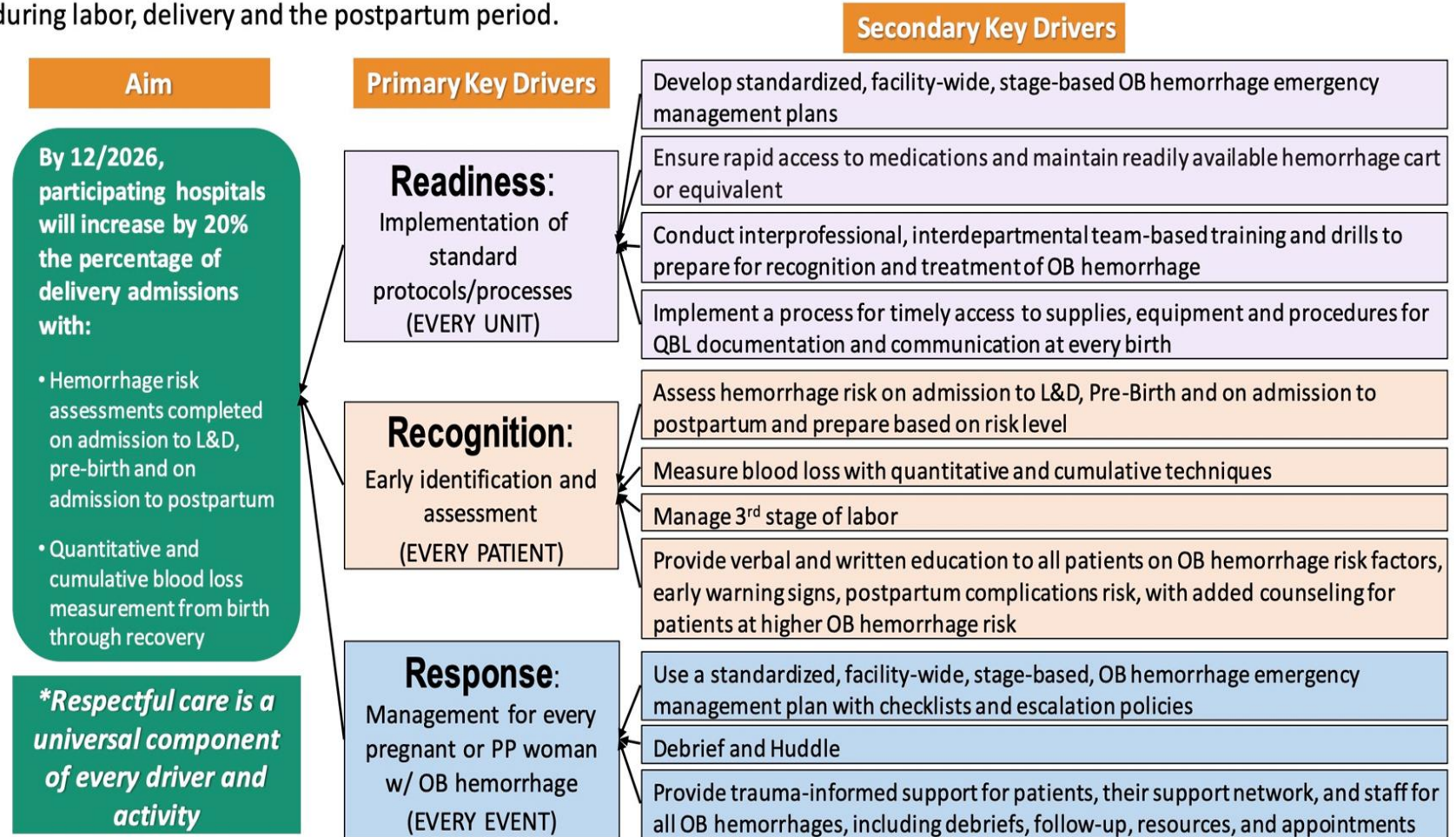


# OHI 2.0

- Focused on identifying components already in place vs what needed implementation
- Our opportunities included
  - Education for staff on CBL
  - Continued collaboration with the ED
  - Debriefing after each event
  - Implementing Patient debrief
  - Pre- birth PPH assessment

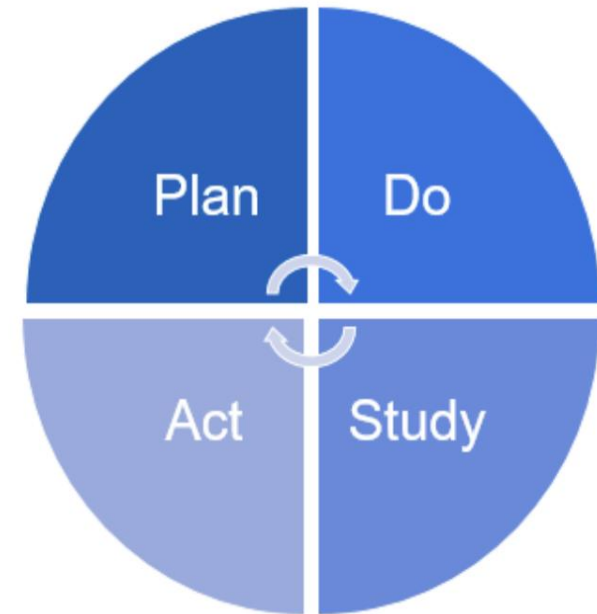
## Obstetric Hemorrhage Initiative

**Global aim:** Improve maternal health through hospital-facilitated timely recognition and treatment of obstetric hemorrhage during labor, delivery and the postpartum period.



# Multidisciplinary Focus Meeting

- Identified the opportunity to create and customize the patient debrief.
- Held monthly multidisciplinary meetings with Clinical Systems and Application analysts, clinical specialists, physicians, and nurse managers to brainstorm practical, nurse-friendly workflows.
- EPIC Stork liaison able to create, edit templates and flowsheets in EPIC to meet requests
- OHI and PROMPT initiatives included in discussions to adapt documentation reflective of clinical care
- Discuss the need to create a PPH easy-to-read, easy-to-understand, individualized all-in-one reference for the patient to have in hand upon d/c.
- Used by staff during patient debrief
- Found in AVS for patient to receive upon discharge



# OHI 2.0 Epic Stork Requests

---

- Identified two significant needs in the EMR for OHI 2.0
  1. Patient verbally debriefed on OB Hemorrhage
  2. Patient received individualized education on their PPH
- EPIC Stork IS liaison worked with OB team to develop individualized template and smart phrases for standardization and user friendly for the nurses
- Collaborative approval process by OB Departments at both facilities including physician review
- Request to create a standardized smart phrase for staff to use in documentation to promote consistency.
- Request to create an individualized patient education form regarding their postpartum hemorrhage.

# Patient verbally briefed on OB Hemorrhage

- Smart note available for staff to use when debriefing occurs with patient, physician and RN

The screenshot shows a 'My Note' window with the following details:

- Note Details:** Date of Service: 4/9/2026, 09:56 AM, Type: [red icon]
- Service:** [red icon]
- Cosign Required?**
- SmartText Editor:** Includes a dropdown menu with the text ".deb".
- SmartText Dropdown:** A table with two columns: 'Name' and 'Description'. The first row is highlighted in purple and contains the text: "DEBRIEF Patient debriefed on recent (select event:34543) physician at the...".

The screenshot shows a 'My Note' window with the following details:

- Note Details:** Date of Service: 4/9/2026, 09:53 AM, Type: [red icon]
- Service:** Nursing
- Cosign Required?**
- SmartText Editor:** Includes a dropdown menu with the text "select event: hemorrhage".
- SmartText Content:** The text in the editor reads: "Patient debriefed on recent select event: hemorrhage physician at the bedside and discussion included treatment provided and ongoing plan of care. Patient given the opportunity to ask questions and verbalized understanding of all discussed."

# Patient received individualized education on their PPH

- Smart phrase (.obhem) is available for staff to select template and fill out individualized details of PPH patient education

PATIENT SUMMARY FORM: OBSTETRIC HEMORRHAGE EVENT			
Patient Name			
Type of Birth	<input type="checkbox"/> Vaginal <input type="checkbox"/> Cesarean Section	Date of Hemorrhage	
Provider Name			Office Phone:
Clinical Summary			
<b>UNDERSTANDING BLEEDING AFTER BIRTH (POSTPARTUM HEMORRHAGE)</b>			
We want you to understand what happened after your Delivery, so you can feel informed and take good care of yourself.			
<b>What happened</b>	After your baby was born, you lost more blood than usual. This is called a postpartum hemorrhage which means heavy bleeding after delivery.		
<b>Why it matters</b>	Losing too much blood can make your body feel weak and tired. It can also affect how your organs work if not treated quickly.		
<b>What was done to help</b>	The healthcare team acted quickly to stop the bleeding. You were given medications used to stop heavy bleeding. The following procedures were performed: <input type="checkbox"/> <input type="checkbox"/>		
<b>Blood Transfusion</b>	You {select received or did not receive:34542} a blood transfusion.		
<b>What to expect</b>	You may feel more tired than usual. You may need to take iron or other medications as prescribed by your doctor to help you to feel better. We will give you some written instructions about how to take care of yourself and what emergency symptoms to look for when you return home.		

<b>When to get help</b>	Get help immediately if you experience the following symptoms <ul style="list-style-type: none"> <li>You start bleeding heavily – soaking a pad in one hour or passing clots that are as big as an egg</li> <li>You feel very dizzy or faint</li> <li>Chest Pain</li> <li>Shortness of breath or trouble Breathing</li> <li>Headache that does not get better, even after taking medications</li> </ul> Here are a few numbers you may call to get help or advice. Cora E. Braynon Health Center: <b>954-759-6600</b> Pompano Prenatal Center: <b>954-785-4273</b> Lauderdale Lakes Maternity Care Center: <b>954-759-7599</b> Broward Health Medical Center L&D: <b>954-355-5828</b> Broward Health Medical Center Emergency Room: <b>954-712-6701</b> Broward Health Coral Springs L&D: <b>954-344-3210</b> Broward Health Coral Springs Emergency Room: <b>954-344-3108</b>
	<b>Additional Comments/ Instructions</b>

**Thank you.**

